



Smart money. Real gold.

Create An Account

User Guide

Create An Account

User Guide

❖ Table of Contents

Introduction	2
Website	2
Personal Information	3
Email Verification	4
Setting A Password	5
Address Information	6
Citizenship & Place of Birth.....	6
Occupation & Funding	7
Declarations & Agreements	8
Final Check	9
Conclusion.....	9

❖ Introduction

Welcome to Bullionz! Your journey into the world of digital gold investing begins now.

This user guide will help you navigate the process of creating an account through our website, to gain access to our cutting-edge digital gold investment and monetary platform. Here we will walk you through each step, from entering your personal information and verifying your email address to establishing a secure password, with clarity and simplicity, ensuring a seamless onboarding experience.

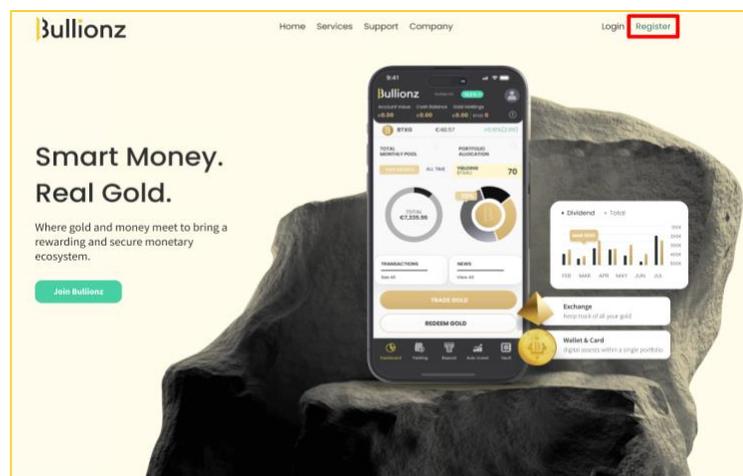
So, get ready to unlock the world of secure and convenient gold management as you embark on this user-friendly account creation process.

❖ Website

Step 1: Go to www.bullionz.com.

Step 2: Click on the **Register** link on the upper right corner of the home page.

This will begin our account registration process.



Create An Account

User Guide

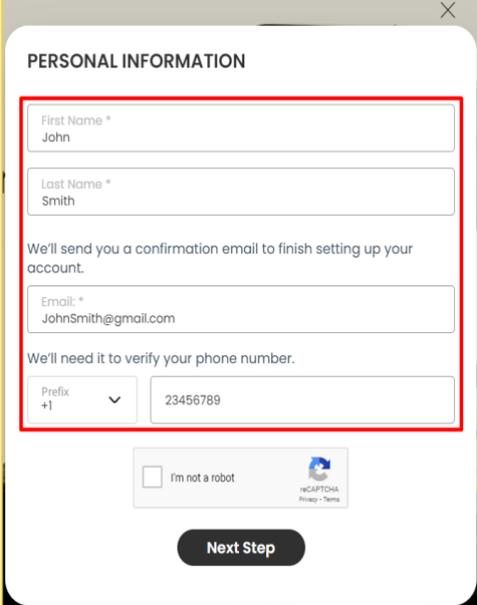
❖ Personal Information

Step 3: Next, fill out your **Personal Information**. Information includes:

- First Name
- Last Name
- Email¹
- Phone Number

¹ The email address here will be the username associated with and used to access the account on the Bullionz platform.

* All information provided here must be associated with the person creating the account.



PERSONAL INFORMATION

First Name *
John

Last Name *
Smith

We'll send you a confirmation email to finish setting up your account.

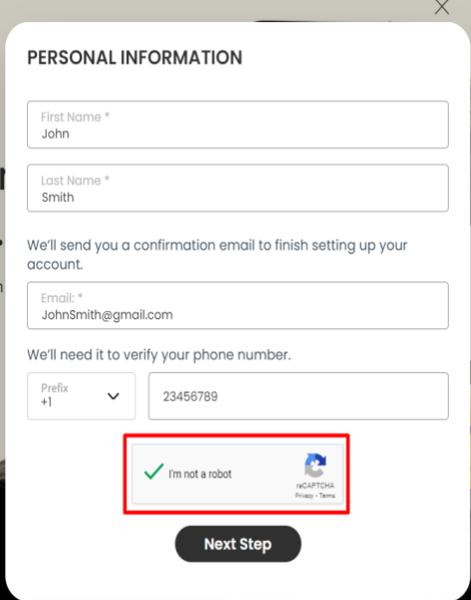
Email: *
JohnSmith@gmail.com

We'll need it to verify your phone number.

Prefix
+1 23456789

I'm not a robot 

Next Step



PERSONAL INFORMATION

First Name *
John

Last Name *
Smith

We'll send you a confirmation email to finish setting up your account.

Email: *
JohnSmith@gmail.com

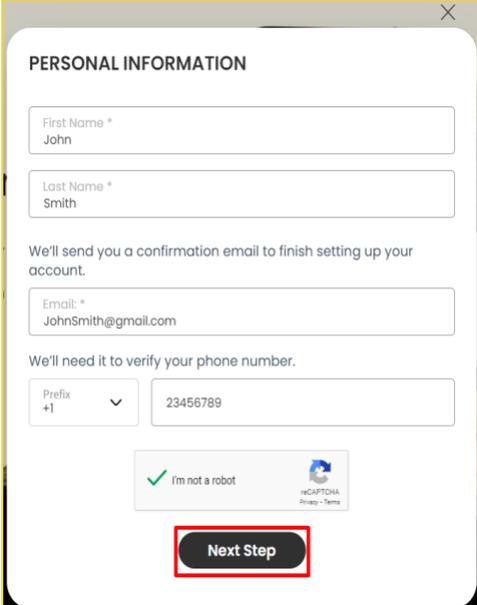
We'll need it to verify your phone number.

Prefix
+1 23456789

I'm not a robot 

Next Step

Step 4: Click and check the **reCAPTCHA** "I'm not a robot" box.



PERSONAL INFORMATION

First Name *
John

Last Name *
Smith

We'll send you a confirmation email to finish setting up your account.

Email: *
JohnSmith@gmail.com

We'll need it to verify your phone number.

Prefix
+1 23456789

I'm not a robot 

Next Step

Step 5: Finally, click the **Next Step** button to proceed.

Create An Account

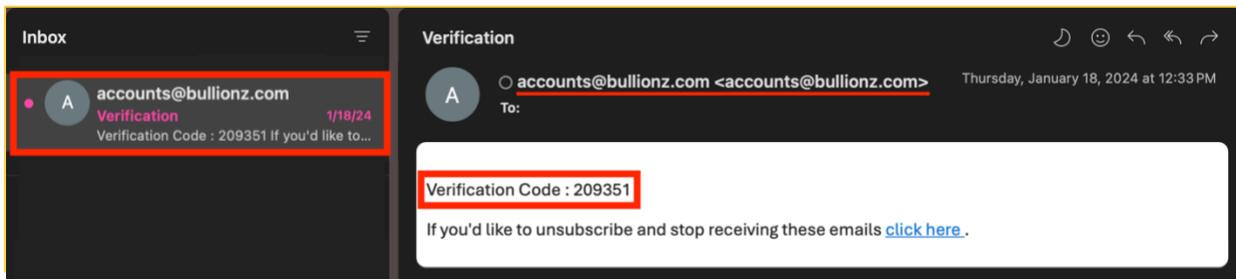
User Guide

❖ Email Verification

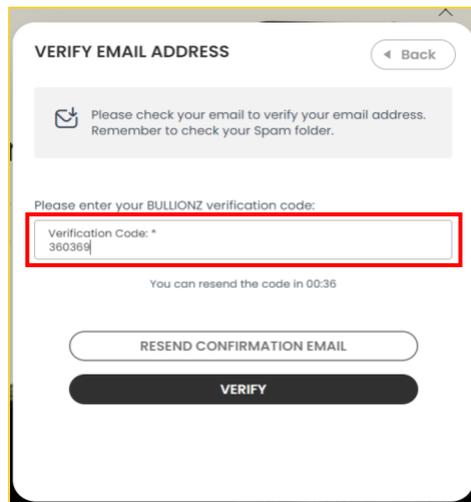
Step 6: Go to the Inbox of the email you used to create the account.

Step 7: Check for a verification email from accounts@bullionz.com.²

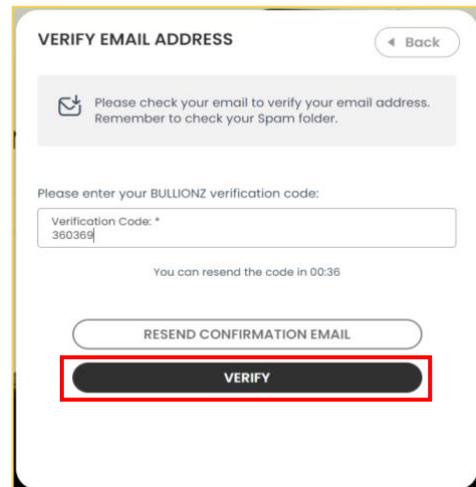
Step 8: Obtain the Bullionz account verification code listed in the email.



² If you do not see the email in your Inbox, please check your Spam/Junk folder.



Step 9: Input the verification code into the space provided on the Bullionz registration form.



Step 10: Click the Verify button to proceed to the next stage.³

³ If you do not receive the verification email, you may click the Resend Confirmation Email button to receive a new code.

* If you entered the wrong email address, you may press the **Back** button on the top right corner of this page to go back to [Step 3](#), where you can reenter the correct email.

Create An Account

User Guide

❖ **Setting A Password**

Step 11: Create a secure password for your Bullionz account.⁴

⁴ *The password must contain both upper and lower case letters, numbers, and special characters to ensure it is a strong one.*

Step 12: Then, input the same password as created in the previous step to confirm it.

The screenshot shows the 'SET A PASSWORD' form. At the top, it says 'Let's set up a secure password for your Bullionz account'. There are two input fields: 'Password: *' with the text 'Lfh659485r@' and an eye icon, and 'Confirm Password: *' with a masked password '.....' and an eye icon. Below the password fields, it says 'Strong password' in green. A warning icon and text state: 'To set a strong password we recommend you to include: At least six (6) characters. The more characters, the better. Uppercase and lowercase letters. Letters and numbers. At least one (1) special character.' Below this, it says 'In order to continue, please agree with our T&C and Privacy Policy.' There are two checkboxes: 'I have read and agree with Bullionz's Terms and Conditions.' and 'I have read and agree with Bullionz's Privacy Policy'. At the bottom, there is a 'Next Step' button.

This screenshot shows the same 'SET A PASSWORD' form as above, but with the two checkboxes checked. The first checkbox is 'I have read and agree with Bullionz's Terms and Conditions.' and the second is 'I have read and agree with Bullionz's Privacy Policy'. The 'Next Step' button is now highlighted with a red box.

Step 13: Next, check the two boxes that confirm your acceptance and agreement with Bullionz's Terms and Conditions and Privacy Policy.

Step 14: Finally, click the **Next Step** button to continue.⁵

⁵ *You will not be able to click the **Next Step** button if you do not first check the policy agreement boxes as discussed in [Step 13](#).*

Create An Account

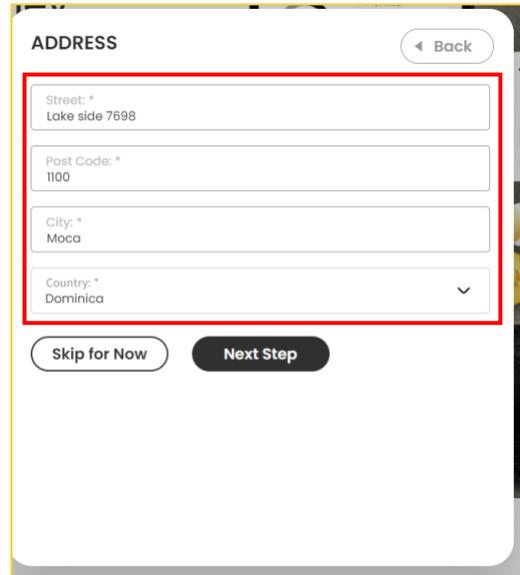
User Guide

❖ Address Information

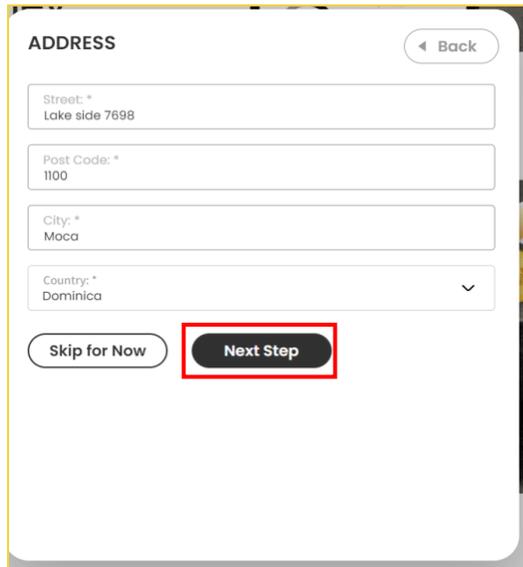
Step 15: In the following fields, put your address information⁶ as follows:

- Street
- Postal Code (Zip Code)
- City
- Country

⁶ All information provided here must be associated with the person creating the account.



The screenshot shows the 'ADDRESS' form with a 'Back' button at the top right. The form contains four input fields: 'Street: *' with the value 'Lake side 7698', 'Post Code: *' with '1100', 'City: *' with 'Moca', and 'Country: *' with a dropdown menu showing 'Dominica'. At the bottom, there are two buttons: 'Skip for Now' and 'Next Step'.



This screenshot is identical to the one above, but the 'Next Step' button at the bottom right is highlighted with a red rectangular box.

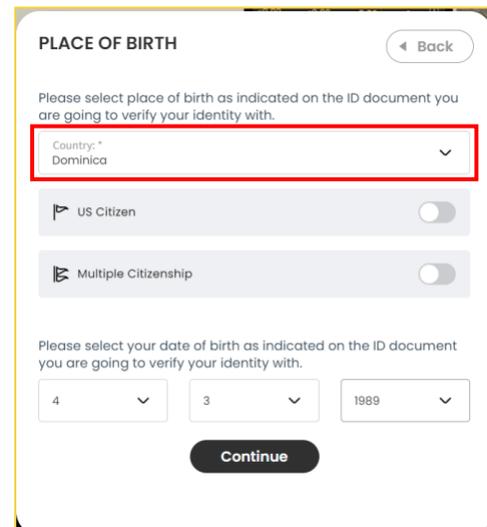
Step 16: Click the **Next Step**⁷ button to proceed.

⁷ Alternatively, you can click the **Skip for Now** button and fill this information at a later stage.

❖ Citizenship & Place of Birth

Step 17: From the drop down options, select the country of birth as it appears on a government issued identification document.⁸

⁸ This should be the same document which you will be required to supply at a later stage to verify your identity.



The screenshot shows the 'PLACE OF BIRTH' form with a 'Back' button at the top right. Below the title is a instruction: 'Please select place of birth as indicated on the ID document you are going to verify your identity with.' Below this is a dropdown menu for 'Country: *' with 'Dominica' selected, highlighted by a red box. There are two toggle switches: 'US Citizen' (turned off) and 'Multiple Citizenship' (turned off). Below these is another instruction: 'Please select your date of birth as indicated on the ID document you are going to verify your identity with.' This is followed by three dropdown menus for the date of birth: '4', '3', and '1989'. At the bottom is a 'Continue' button.

Create An Account

User Guide

PLACE OF BIRTH ← Back

Please select place of birth as indicated on the ID document you are going to verify your identity with.

Country: *
Dominica

US Citizen

Multiple Citizenship

Please select your date of birth as indicated on the ID document you are going to verify your identity with.

4 3 1989

Continue

Step 18: Next, toggle the sliders next to each relevant slider if you hold US citizenship or multiple citizenships.⁹

⁹ Please note, that if you toggle the slider next to *US Citizenship*, you will not be able to proceed onto the next step as Bullionz unfortunately cannot accept or work with US citizens.

Step 19: Finally, select date of birth (Day, Month, Year) as it appears on a government issued identification document.¹⁰

¹⁰ Again, this should be the same document which you will be required to supply at a later stage to verify your identity.

Step 20: Finally click the **Continue** button to move onto the next step.

PLACE OF BIRTH ← Back

Please select place of birth as indicated on the ID document you are going to verify your identity with.

Country: *
Dominica

US Citizen

Multiple Citizenship

Please select your date of birth as indicated on the ID document you are going to verify your identity with.

4 3 1989

Continue

OCCUPATION ← Back

Please choose your occupation

Employed

Self Employed

Unemployed

Retired

Student

Housewife

Continue

❖ Occupation & Funding

Step 21: From the options provided, choose the employment status you currently hold.

Step 22: Then click the **Continue** button at the bottom of this section to proceed.

Create An Account

User Guide

Step 23: Next, choose the source of funds you will primarily use to fund your account with Bullionz.

Step 24: Next, click the **Continue** button at the bottom to continue to the next step.

SOURCE OF FUNDS ◀ Back

Choose your Source of funds

- Salary
- Savings
- Investments
- Pension
- Inheritance
- Business Ownership

Continue

DECLARATIONS ◀ Back

Please confirm the declarations below by clicking on the relevant box:

- I confirm that the Assets / Funds transferred now or at any time in the future to the Company xx xxxx / will not be derived from or otherwise be connected with any activity which is illegal or unlawful.
- I further confirm transfer of Assets / Funds to the Company is not in breach of AML regulations and laws applicable to xxxx, including but not limited to the Financial Intelligence and AML Act 2002, the Prevention of Corruption Act 2002 and the Prevention of Terrorism Act 2002, or any other jurisdiction.
- That I confirm that I have never been convicted of any offence of money laundering, fraud, bribery or corruption or any other criminal offence or subject to ongoing regulatory or legal action(s).
- That I do not form part of the category of Politically Exposed Persons ("PEP") as defined under Section 2 of the Financial Intelligence and Anti-Money Laundering Regulations 2018, or PEP relative.
- That I confirm my occupational information and source of income are correct.

Continue

❖ Declarations & Agreements

Step 25: Check next to each declaration, confirming your understanding and acceptance of them.

Step 26: Then click the **Continue** button.

ACKNOWLEDGEMENT ◀ Back

- I have read, understood, and agreed with the Client Agreement, the Legal documentation, and their contents which are available on XXXX
- I confirm the above information is correct and accurately described. Should there be any changes in the above information, I hereby agree to provide any additional information/documentation that may be required.

If you have any questions regarding the completion of this application of this application form or documents required, please contact our team at compliance.xxxx@xxx.com

Continue

Step 27: On this page, check next to each acknowledgment, confirming your understanding and acceptance of them.

Step 28: Then click the **Continue** button.

Create An Account

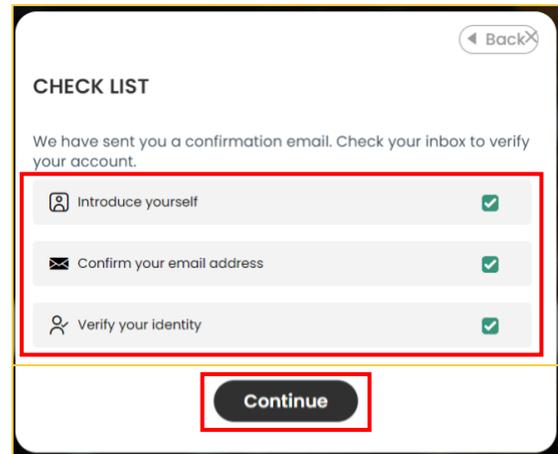
User Guide

❖ Final Check

Step 29: The following page provides a checklist to see that you have completed all the required account creation steps. Please check off all parts that you have completed.¹¹

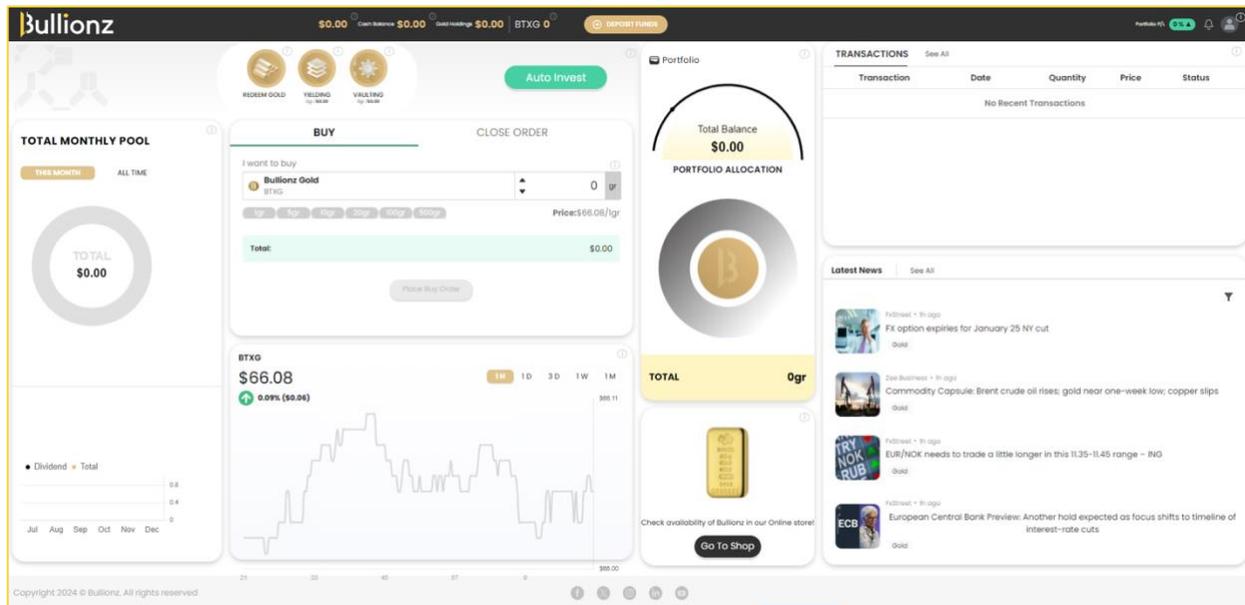
Step 30: Once done, click the **Continue** button.

¹¹ You may also verify your account within the Bullionz dashboard as well.



❖ Conclusion

And that is it! You have now successfully created an account. Welcome To Bullionz and the beginning of your gold journey with us.



Bullionz's products and services are region specific. Our Wallet and Card facilities, along with our Transaction Yielding program, are currently available in the EU only.

Bullionz does not intend to solicit, provide, advocate for, nor offer any security, commodity, derivative, investment management, advisory service, trading advice, nor general or specialized investing, tax, and/or legal advice. Any and all opinions expressed do not necessarily reflect the official policy or position of the company.